

# Managing Bias

## Course Outline – All Employees

Module	Learning Objectives	# of Configurable Pages
<b>Foundations</b>	<ul style="list-style-type: none"><li>• Explain how biases can lead to unfair treatment.</li><li>• Define explicit and implicit bias.</li><li>• Identify multiple types of bias.</li></ul>	2
<b>Manifestations</b>	<ul style="list-style-type: none"><li>• Identify where and how bias occurs in everyday workplace decisions and attitudes.</li><li>• Explain the negative effects of bias on the individual, the organization, and on society at large.</li></ul>	
<b>Interventions</b>	<ul style="list-style-type: none"><li>• Reinforce the responsibility each individual has in correcting bias in the workplace.</li><li>• Explain multiple strategies for intervention on an individual and organizational level.</li><li>• Acknowledge common barriers to progress and how to address them.</li></ul>	1